

Expat Logistics
For Commercial Services
6302 Al Khaznzh
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13225 Riyadh
Kingdom of Saudi Arabia
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مكتب لوجستية المغترب
للخدمات التجارية
الخنزرة 6302
حي اشبيلية 3845
الرياض 13225
المملكة العربية السعودية
+966 (0) 11 828 7278

Pet Imports to Riyadh, Saudi Arabia

Agents – Please NOTE page 4 of this document

Please note the following information covers both accompanied and manifest cargo options and some sections may not be relevant to your method of travel. Please check should require clarification

Import Permits; all pets arriving at Saudi Arabia require an import approval from the Ministry of Agriculture. We will be able to apply for an import licence and forward a copy to you or your agent for attaching to the shipping paperwork and the completion of all export documents. The import licence usually takes 10 working days to obtain and is valid for 30 days from issue. Please note that it will be exceedingly difficult to get licences during holidays and Ramadan.

Type of arrival:

Accompanied – This is when a pet travels with you on-board or in the hold but booked under your ticket for travel.

Manifest Cargo – This is where a pet travels under their own booking even if you are travelling on the same flight. Please note this option is most common and is a requirement for pet's travel to, from or through some countries, i.e. The United Kingdom and Ireland or South Africa to name a couple of examples

Accompanied Travel; we are not able to aid with clearance at the airport however the airline staff will assist you on arrival. We will provide you with an import licence by email which should be printed as high quality and in colour for declaration to customs on arrival at Riyadh Airport. Pets will be delivered to the baggage handling area by ground handling for your collection.

Manifest Cargo: when pets arrive under their own travel documents (Airway Bill), your pets will be handled differently on arrival to Riyadh airport. Unlike accompanied, pets will be transferred to the cargo terminal and must undergo customs clearance and vet inspection. It usually takes around 2 hours for pets to be entered into the terminal and documents to be processed ready for the clearance process. Please see the Customer Assistance Info listed below

Owner Only; It is the owners right to go to customs and complete the clearance on their own or with or without assistance from a company fixer. Since 2017, a broker is required to complete the import customs process.

Customs Clearance: We provide a full clearance service inclusive of all charges and fees on arrival

Please note that confirmation of the intended flight date to Saudi Arabia MUST be confirmed with Expat Logistics directly, prior to booking, ensuring we are available to assist with clearance (should that option be taken). Acceptance by an agent, including one we have recommended or third party directly, without prior approval from Expat Logistics, does not mean the date is accepted by Expat Logistics. It is the owner's responsibility to confirm availability of clearance services with Expat Logistics Directly.

Delivery Service: Quoted as required, our service as standard includes delivery within Riyadh City Limits

Flights Arrivals; Please avoid Friday arrivals (after 1am)

Number of pets; each person is only permitted to bring up to 2 pets. If more than two pets are to be imported, a separate MAWB will be required for each booking / owner. Please note the pets and owner details must match across all documents relating to the separate AWB's.



Banned Breeds:

- American Pit Bull Terrier-		
- American Bully		
- Staffordshire Bull Terrier	1-	Pit Bulls
- American Staffordshire Terrier		
<hr/>		
- Rottweilers breed or hybrid	2-	Rottweilers
<hr/>		
- Boxer	3-	Boxer
<hr/>		
- Any Mastiff or hybrid		
- Brazilian Mastiff (Fila Brasilliero)	4-	Mastiff
- Argentinian Mastiff (Dogo Argentina)		
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- Japanese Tosa	5-	Tosa
<hr/>		
- Bull Dog	6-	Bull dog
<hr/>		
- Perro de Presa Canario	7-	perro de Presa Canario

Please note Bengal Cats are subject to approval from the National Wildlife Commission before an import permit can be requested. Additional costs are incurred for these services, and they are not guaranteed.

Please note due to language issues, pets with the breed "terrier" should not be avoided. Whilst a dog such as a Yorkshire terrier is an acceptable breed, the use of the word "terrier" may cause issues trying to get an import licence. These pets should be listed as Yorkshire Hound or Dog for example. This term must be used on all travel documents including vaccination cards etc.

Mixed Breed's.

Cats should be listed as Domestic Short Haired (DSH) or Domestic Long Haired (DLH) if no lineage or specific breed is apparent

Dogs should be identified by at least two redeeming breeds i.e. Labrador / Husky Cross or Mix.

Requirements for Entry:

1. Your pet must be microchipped
2. A rabies Vaccination dated between 30 days and 6 months prior to entry

Requirements for an import reference:

1. Copy of owners Passport
2. Copy of owners IQAMA (residency visa), National ID (Saudi Nationals ONLY) or Border number , this is the number written into your passport when arriving to Saudi Arabia on your first visit
3. Copy of pet's details and vaccination records
4. Photo of your pet



5. Completed Service Agreement

Requirements for Customs Approval:

1. Original documents as above
2. Copy of AWB a minimum of 3 working days prior to arrival (Sunday to Thursday)

The following must travel with your pet:

1. Copy of the approved import reference (We can only provide import licences for Riyadh)
2. Export Licence – From country of origin (if required at origin)
3. Health Certificate – From a government vet at origin
 - a. Please note this document should have a unique identifying reference (ideally number) from the country of origin
 - b. Must contain an original signature and stamp from the government body at origin
 - c. Pets must arrive within the listed valid period on the certificate, where no date is listed, it will be 7 days from issue.
4. Original Vaccinations document
5. Original Airway Bill (AWB) (Manifest Cargo ONLY)

Ex-Pat Logistics Liability:

Ex-Pat Logistics, its agents and / or the airline are not responsible for any additional charges incurred due to cancellation or refusal by the airline or airport cargo handling agent. This includes but is not limited to; re-submission of documentation, new licences, non-refundable destination charges, damage to cages, booking fees or kennel fees.

All pets should be transported in approved IATA cages, failure to do so may result in financial penalties from the relevant aviation authority and may result in cancellations. Full details of IATA requirements on request.

Should a pet be aggravated, upset, unwell or distressed then the collection agent, cargo manager or airline has the right to refuse travel and may result in pets being kept under quarantine

The Ministry of Agriculture (MOA) in Saudi Arabia are responsible for the receipt of all pets into the country and have the right to refuse or quarantine pets on arrival should they believe the animal is an illegal breed, ill or not as described on the documentation. All charges including the return of the pet should it be refused entry will be the responsibility of the customer.

Saudi Cargo Pet Handling:

Currently there are no facilities for the holding of pets at Riyadh Airport. You should ensure you know what time your pet is due to arrive and plan to be at the airport around 2 hours after this time. Although you may have to wait until your pet is unloaded and transferred to the cargo area it is better than having a pet sitting around, especially during the day.

Can I Sedate my pet?

Please note that some countries will not accept pets if they are sedated. If they arrive sedated, then you may be subject to additional charges by your clearance agent or the quarantine facility at the airport of arrival or airport of transshipment.

Mortality:

Unfortunately, should a pet pass away whilst in transit, Ex-Pat Logistics, its agents or service providers will not be held liable, and the charges are non-refundable

Terms and Conditions:

Please note that this is a guide only and that different airlines have their own standards. Prices advised are subject to change without notice. This document constitutes part of our terms and conditions in relation to all pet handling shipments and all shipments are handled as per our terms and conditions which are available on



request. A full copy of our terms and conditions can be found at: <https://expatlogistics.com/terms-%26-conditions>

Customs Clearance Details

Clearance of pets takes around 6 hours but may take longer subject to cargo and customs systems as well as the workloads at the airport at time of arrival

Our service includes

OK to Forward

Staff member to complete documents processes

Customs broker to complete clearance

Pre-submission of owner onto the Customs System

Cargo Handling fees

Customs Fee

Standard customs duties and VAT**

**Please be aware, if supporting documentation leads to customs applying a high valuation, excess duties / VAT may be charged back to the owner

IMPORTANT NOTE: This service is only available subject to staff being able to attend the airport so please confirm your date prior to booking to confirm the service will be available.

IMPORTANT PET DOCUMENTATION – RUH AIRPORT ONLY

Please ensure that AWB is consigned as follows:

Importer (as per ID / Import Approval)

6302 Al Khaznzh

3845 Ishbilyah District

Riyadh 13225, Kingdom of Saudi Arabia

Ctc. Sales@expatlogistics.com

+966 (0) 556 186 509

International HC and vet health certificate / documents MUST BE ADDRESSED TO THE IMPORTER as above

- The exporter, where listed, can be a different person, BUT WE MUST BE ADVISED IN ADVANCE to ensure the import permit and HC are in the same names
- Please try to provide a draft copy of the International HC as early as possible

Where the owner and the importer are two different people, please ensure AWB, Import Approval (we will provide) and any government documents (HC's etc.) must be in the name of the IMPORTER – Not the owner

Vaccination books etc. can be in an alternate name

Import approval requires ministry stamps and CAN'T be started until Saudi Cargo receive a request from the airline, please ensure you get your chosen airline to submit the request to them at the earliest, and where possible please cc - sales@expatlogistics.com

Due to the above requirements for OK to Forward, please note 24 hours MINIMUM is required for completion and submission

Pets must be accompanied by:

- ✓ Original Government issued HC
- ✓ Original Vaccination Book containing rabies vaccination details and sticker, attested by a certified vet



- ✓ Please ensure Microchip is working prior to travel as pets will be rejected if not readable.
- ✓ AWB

Legible scanned copies of the above must be provided pre-flight

For Import Approval we will require:

Copy of IMPORTERS Passport

Copy of IMPORTERS IQAMA (where available)

Contact number (Importer)

Contact email address (importer)

Address in Saudi Arabia where the pet will be going to

Payment / Service Form

Where the owner and importer are 2 different people (perhaps the owner doesn't have Saudi Residence). Please also provide Name, contact number, and email address of owner.

Pets CAN BE imported under a passport (Saudi Residency isn't required) however there are benefits at time of clearance if the importer has got Saudi ID. In under a passport, the owner may need to be in attendance